HOW TO COLLABORATE

For effective collaboration you need to have:

- clear, agreed and prioritised goals and objectives
- clear roles and delegated responsibilities
- a plan of action including allocation of resources
- agreed procedures for decision-making
- a team lead who will accept responsibility for the project and seek regular and frequent feedback from other team members
- agreed timelines and target dates

You also need to:

- know team members' strengths, skills, experience and knowledge
- manage time well
- encourage participation by all team members
- listen and build on each other's contributions
- recognise and deal with conflict in a constructive way
- consider feelings to be as important as other issues and deal with them

openly and sensitively

• be able to give and receive criticism assertively

Finally, it's a good idea to:

- use specific platforms for specific functions: e.g. Messages via Slack or chat system for exchanges and collaboration; email only for clients/customers/suppliers
- use Dropbox or Google docs for project documents, posted regularly so others can see progress without having to consult
- use standardized file naming conventions. E.g. Date first on all files using YYMMDD format, like 180416 for April 16th 2018, so that files sort by date in folders; and include an agreed client/project code in all file names (to facilitate search)
- regularly review individual and group development needs
- regularly review progress and learn from the experience

and last but definitely not least: make opportunities to praise your co-workers for jobs well done and celebrate your amazing achievements!